DigitalEd Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Mobius 2024.3

Report Date: Sept 12, 2024

Product Description: Web based assessment and lesson delivery platform for

STEM related courses.

Contact Information: accessibility@digitaled.com

Notes: This version of the ACR covers content consumption and documentation, but excludes the content authoring components of the system.

Evaluation Methods Used: Testing is based on knowledge of general product functionality.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A - YES
	Level AA - YES
	Level AAA - No
Web Content Accessibility Guidelines 2.1	Level A - YES
	Level AA - YES
	Level AAA - No
Web Content Accessibility Guidelines 2.2	Level A - YES
	Level AA - YES
	Level AAA - No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	YES
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	YES

Terms

The terms used in the Conformance Level information are defined as follows:

- Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.

Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Web: Partially Supports Electronic Docs: Partially Supports	Web: Images within a question, slideshow or lesson support alt text. Math Apps, Sketching Questions, Clickable Image Questions, and Free Body Diagram Questions do not have alt text attributes. Math is rendered using MathJax. Any screen reader that supports MathJax will be able to read Math in Möbius barring screen reader system requirements. Electronic Docs: Alt text is included with some but not all images in the documentation.
 504.2 (Authoring Tool) 602.3 (Support Docs) 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports	Web: The system has no native audio-only or video-only tools. Interactive Narratives could be produced without an audio track, but also support Slide Notes for a text-based alternative. Alternative forms of content can be provided in any author-defined format. Electronic Docs: Documentation includes some embedded YouTube videos with option to view within YouTube which has its own accessibility tools.
1.2.2 Captions (Prerecorded) (Level A)	Web: Partially Supports	Web: Embedded multimedia relies on native support for

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.8.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supports	closed captions. Interactive Narratives do not currently support captioning, but their usage is optional. Users have the option to include a transcript as a text item properly labeled below the Interactive Narrative. Electronic Docs: Documentation includes some embedded YouTube videos with option to view within YouTube which has its own accessibility tools.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Does Not Support	Web: Interactive Narratives are designed for author-created narration and support audio description using Slide Notes or other supplemental material. Electronic Docs: Documentation includes some embedded YouTube videos with option to view within YouTube which has its own accessibility tools. Audio description is not available.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software)	Web: Supports Electronic Docs: Supports	Web: Relationships and Info are not enforced in author-generated content, but standard HTML-based techniques are possible. Electronic Docs: Documentation uses basic HTML elements for all controls and content.

Criteria	Conformance Level	Remarks and Explanations
• 11.1.3.1.2 (Closed Software)		
 11.8.2 (Authoring Tool) 		
12.1.2 (Product Docs)		
 12.2.4 (Support Docs) 		
Revised Section 508		
501 (Web)(Software)		
504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.2 (Web)		
10.1.3.2 (Non-web document)		
 11.1.3.2.1 (Open Functionality Software) 		Mah: HTML DOM matches the visual order of the page
 11.1.3.2.2 (Closed Software) 	Web: Supports	Web: HTML DOM matches the visual order of the page. Electronic Docs: HTML DOM matches visual order of the
11.8.2 (Authoring Tool)	Electronic Docs: Supports	
12.1.2 (Product Docs)		page.
 12.2.4 (Support Docs) 		
Revised Section 508		
501 (Web)(Software)		
504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.3.3 Sensory Characteristics (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.3 (Web)		Web: All native elements of the interface have
 10.1.3.3 (Non-web document) 	Web: Supports	non-sensory contextual information.
 11.1.3.3 (Open Functionality Software) 	Electronic Docs: Supports	Electronic Docs: All contextual information is provided in
11.1.3.3 (Closed Software)		a non-sensory manner.
11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
12.2.4 (Support Docs)		
Revised Section 508		

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)		
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Where color is used, it is not the sole conveyor of meaning or context. Electronic Docs: Color is not the sole conveyor of meaning or context.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Subject to an author's decision to do so, audio does not play back automatically. In Interactive Narratives, volume can be controlled independently from the system volume. Electronic Docs: Audio is not included in the documentation.
2.1.1 Keyboard (Level A) Also applies to:	Web: Partially Supports Electronic Docs: Supports	Web: Sketching and Free Body Diagram student response components do not support keyboard input,

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)		but their inclusion in content is not required. As well, students cannot use the keyboard in the equation editor on an iPad. Electronic Docs: Documentation is keyboard navigable.
 602.3 (Support Docs) 2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs: Supports	Web: Symbolic mathematical editor has been identified as a keyboard trap. A resolution to this issue is being pursued. Electronic Docs: No keyboard traps are known.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software)	Web: Supports Electronic Docs: Supports	Web: No single character or otherwise keyboard shortcuts are available to students at this time. Electronic Docs: No single character or otherwise keyboard shortcuts are available to students at this time.

Criteria	Conformance Level	Remarks and Explanations
 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 		
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Time limits come in two forms: assignment time limits and session inactivity time limits. The former can be extended in advance by an instructor, while the latter provides five minutes of warning and the ability to extend the session. Electronic Docs: No timing is present in the documentation.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports	Web: No moving, blinking, information is natively present in the system, except that when a timed assignment runs out or is close to running out the displayed time remaining blinks for more than 5 seconds without a control to stop it. Auto-scrolling with user tours can be ignored by canceling user tours. Auto updating of grade records in the gradebook does not hinder users from accessing information, and provides real time updates of progress throughout complex high level operations. Electronic Docs: No moving, blinking, scrolling or auto-updating information is present in the documentation.
2.3.1 Three Flashes or Below Threshold (Level A)	Web: Supports	Web: No elements of the interface flash above the

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Electronic Docs: Supports	threshold, although an author is not explicitly prevented from adding such content. Electronic Docs: No elements of the documentation flash above the threshold.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports	Web: Links to bypass the page header/navigation are available. Electronic Docs: Bypass block included in online documentation.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply	Web: Supports Electronic Docs: Supports	Web: Pages are titled with the purpose of the area of the system or the title of the presented content. Electronic Docs: Pages are titled with the current section name.

Criteria	Conformance Level	Remarks and Explanations
 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 2.4.3 Focus Order (Level A) Also applies to: 		
Also applies to. EN 301 549 Criteria 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Focusable elements are ordered keeping meaningful page context. Electronic Docs: Focus order matches page ordering.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508	Web: Supports Electronic Docs: Supports	Web: User interface links' purpose can be determined from context. Electronic Docs: Links are clearly labeled.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)		
Also applies to:		Web: Some question types (Sorting, HTML, MathApps)
EN 301 549 Criteria		and some external embedded elements can feature
• 9.2.5.1 (Web)		components which require specific pointer gestures.
 10.2.5.1 (Non-web document) 	Wah, Supports	HTML and MathApp questions can be designed without
 11.2.5.1 (Open Functionality Software) 	Web: Supports	these. Sorting questions do not have alternatives. Not
• 11.2.5.1 (Closed Software)	Electronic Docs: Supports	including sorting questions and authoring of HTML and
• 11.8.2 (Authoring Tool)		MathApp questions with these considerations will result
• 12.1.2 (Product Docs)		in an accessible experience.
• 12.2.4 (Support Docs)		Electronics Docs: No pointer gestures needed.
Revised Section 508 – Does not apply		
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		Web: Gesture cancellation can be canceled in sorting
• 9.2.5.2 (Web)		questions via an up-event in the original location of the
• 10.2.5.2 (Non-web document)	Walay Course auto	dragged item. Other question types, pages, etc. do not
• 11.2.5.2 (Open Functionality Software)	Web: Supports	require pointer gestures, but may have them built in by
• 11.2.5.2 (Closed Software)	Electronic Docs: Supports	authors. Question choice with these considerations will
• 11.8.2 (Authoring Tool)		result in an accessible student experience.
• 12.1.2 (Product Docs)		Electronic Docs: No pointer gestures used.
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.5.3 Label in Name (Level A 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria	Mah. Curan anta	Web: There is some minor mismatch between visual and
• 9.2.5.3 (Web)	Web: Supports	programmatic names.
• 10.2.5.3 (Non-web document)	Electronic Docs: Partially	Electronic Docs: Some document elements do not have
• 11.2.5.3.1 (Open Functionality Software)	Supports	the appropriate label for the name.
• 11.2.5.3.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.5.4 Motion Actuation (Level A 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.5.4 (Web)		
• 10.2.5.4 (Non-web document)	Web: Supports	Web: There are no motion actuated components.
• 11.2.5.4 (Open Functionality Software)	Electronic Docs: Supports	Electronic Docs: There are no motion actuated
• 11.2.5.4 (Closed Software)	Liectionic Docs. Supports	components.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
3.1.1 Language of Page (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.1.1 (Web)		
• 10.3.1.1 (Non-web document)		
• 11.3.1.1.1 (Open Functionality Software)		Web: The HTML lang attribute is provided and no native
• 11.3.1.1.2 (Closed Software)	Web: Supports	identification of user-generated content language is
• 11.8.2 (Authoring Tool)	Electronic Docs: Supports	provided.
• 12.1.2 (Product Docs)		Electronic Docs: The HTML lang attribute is provided.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.2.1 On Focus (Level A)		
Also applies to:	Web: Supports	Web: Context is not changed due to changes of focus.
EN 301 549 Criteria	Electronic Docs: Supports	Electronic Docs: Context is not changed due to changes
• 9.3.2.1 (Web)		of focus.
• 10.3.2.1 (Non-web document)		

Criteria	Conformance Level	Remarks and Explanations
 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports	Web: Clicking on a link to launch an assignment or lesson from a course homepage will open a new tab. Electronic Docs: The user's context does not change.
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports	Web: Some legacy question types contain a link to plot preview which, when active, can affect the location of the help link. The platform provides a newer version of the same question type where the issue is resolved. Electronic Docs: The help link and an automated chat are in consistent location.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web)	Web: Supports Electronic Docs: Supports	Web: Affected input fields are noted by proximately placed elements. Electronic Docs: The only form field is the search input box.

Criteria	Conformance Level	Remarks and Explanations
 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 		
 602.3 (Support Docs) 3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs: Supports	Web: Some forms lack appropriate indication of required fields. These shortcomings have been investigated and are currently being revised. Content with forms created by authors must be created accessible at the external author's discretion. Electronic Docs: The search box uses grouping for related controls.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports	Web: Not observed in the platform. Electronic Docs:: Not observed.
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria 9.4.1.1 (Web)	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.

Criteria	Conformance Level	Remarks and Explanations
• 10.4.1.1 (Non-web document)		
 11.4.1.1.1 (Open Functionality Software) 		
 11.4.1.1.2 (Closed Software) – Does not apply 		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A)		
Also applies to:		
EN 301 549 Criteria		Web: The Sketching and Free Body Diagram student
• 9.4.1.2 (Web)		response component types use non-standard input
• 10.4.1.2 (Non-web document)		controls that do not meet these requirements. These
• 11.4.1.2.1 (Open Functionality Software)		components are optional at an author's discretion. Drop
 11.4.1.2.2 (Closed Software) – Does not apply 	Web: Partially Supports	down questions have been identified to use a
• 11.8.2 (Authoring Tool)	Electronic Docs: Supports	non-screen reader accessible programmatic
• 12.1.2 (Product Docs)		implementation. Use of these elements is at the author's
• 12.2.4 (Support Docs)		discretion. This has been identified and is being revised.
Revised Section 508		Electronic Docs: Documentation uses standard HTML
• 501 (Web)(Software)		controls.
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: Supports	Web: There is no native support for live audio.
Also applies to:	Electronic Docs: Supports	Captioning would rely on any embedded technology.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		Electronic Docs: No live audio is present in the documentation.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Does Not Support	Web: Interactive Narratives support author-defined audio tracks, which can include a full audio description of video or video-like components in the Active Slideshow. Full audio description is at the discretion of the content author to provide. Electronic Docs: Documentation includes some embedded YouTube videos with option to view within YouTube which has its own accessibility tools. Audio description is not available.
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software)	Web: Supports Electronic Docs: Supports	Web: Display orientation not restricted. Electronic Docs: Display orientation not restricted.

Criteria	Conformance Level	Remarks and Explanations
 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 		
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software)	Web: Does Not Support Electronic Docs: Supports	Web: Form field inputs do not specify entry format. Type attributes are used, but only for broad categories. Purpose is not described on all form fields on all pages. Electronic Docs: Searchbar lays out entry mode, and is
 11.1.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 1.4.3 Contrast (Minimum) (Level AA)		not restricted to specific formats.
Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Partially Support	Web: The current page element in the interface crumbtrail falls slightly below the minimum contrast of 4.5:1 at 4.4:1 but is incidental as it is inactive. Electronic Docs: Some links and headers in the documentation do not meet minimum contrast requirements.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web)	Web: Supports Electronic Docs: Supports	Web: Resizing may result in minor cosmetic issues, but content and functionality are intact. Electronic Docs: Resizing may result in minor cosmetic issues, but content and functionality are intact.

Criteria	Conformance Level	Remarks and Explanations
• 10.1.4.4 (Non-web document)		
• 11.1.4.4.1 (Open Functionality Software)		
• 11.1.4.4.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.4.5 Images of Text (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.5 (Web)		
• 10.1.4.5 (Non-web document)		Web: Text may be rendered within plots as an image. It is
• 11.1.4.5.1 (Open Functionality Software)		up to the discretion of content authors to provide all text
 11.1.4.5.2 (Closed Software) – Does not apply 	Web: Partially Supports	in images and tables as a caption or provide alternatives.
• 11.8.2 (Authoring Tool)	Electronic Docs: Supports	Electronic Docs: The documentation contains
• 12.1.2 (Product Docs)		screenshots of the system, which will include text, but
• 12.2.4 (Support Docs)		these are deemed to be essential.
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		Web: CSS media queries are used to reflow page
• 9.1.4.10 (Web)	Web: Partially Supports	contents with the exception of the Interactive Narrative
• 10.1.4.10 (Non-web document)	Electronic Docs: Supports	user interface.
• 11.1.4.10 (Open Functionality Software)		Electronic Docs: CSS media queries are used to reflow
• 11.1.4.10 (Closed Software)		page contents.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		

Criteria	Conformance Level	Remarks and Explanations
 12.2.4 (Support Docs) Revised Section 508 – Does not apply 		
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports Electronic Docs: Partially Supports	Web: Iconography used in the gradebook and the course homepage does not meet the necessary contrast needs. Greens on white backgrounds are acceptable, but yellow iconography on white background is insufficient. Other controls used by students all meet necessary contrast needs. It is up to the discretion of authors to include only graphical elements that meet contrast needs inside of authored content. Electronic Docs: When the document references the controls that use yellow on white backgrounds the contrast is insufficient.
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports	Web: Functionality is maintained on changes to text spacing. Electronic Docs: Functionality is maintained on changes to text spacing.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software)	Web: Partially Supports Electronic Docs: Supports	Web: Optional inline "How Did I Do?" feedback dialog is triggered on Hover, but content may disappear when hovered. Electronic Docs: Does not control content visibility with Hover or Focus.

Criteria	Conformance Level	Remarks and Explanations
 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 		
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Partially Supports Electronic Docs: Supports	Web: Most pages within the system are part of processes. Some areas, such as assignments or lessons, may only be accessible from the course homepage. Electronic Docs: Documentation can be found from the table of contents, search and cross-linking.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Headings and labels use appropriate text to indicate purpose. Electronic Docs: Headings and labels use appropriate text to indicate purpose.
2.4.7 Focus Visible (Level AA)	Web: Supports	Web: Focus is visible on user operable elements. This

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Electronic Docs: Does Not Support	issue has recently been identified and is currently under revision. Electronic Docs: Focus is not apparent on navigation links.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports	Web: Focus is not obscured in the platform. Electronic Docs: Focus is not obscured.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Partially Supports Electronic Docs: Support	Web: Sorting question type uses dragging movement and does not provide alternative ways of interaction. The use of the question is optional and at a discretion of the author. Electronic Docs: Dragging movements are not used.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Partially Supports Electronic Docs: Support	Web: In some cases, buttons for previewing math and switching entry mode do not meet the criteria. Electronic Docs: Minimum target size is met.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Web: Partially Supports Electronic Docs: Supports	Web: Author-generated content that is provided in a language other than the user interface language could specify its language via HTML, but requires an author to explicitly do so. Platform does not feature changes in language. Electronic Docs: Language of parts does not change on page.

Criteria	Conformance Level	Remarks and Explanations
 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports	Web: Navigational interface elements are presented in a consistent manner across the system (main menu, crumbtrail, bottom bar). Navigation is at the top of the page, needing no skip to navigation link. Electronic Docs: Navigation is consistently placed, labeled and structured.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports	Web: Text alternatives are drawn from centralized localization files, which aids in consistent usage throughout the system. Items that display consistent functionality feature identical labeling throughout. Electronic Docs: Text alternatives and labels are used consistently

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Forms failing to submit are returned with appropriate error messaging in a separate modal that mentions the field and remedy, or alternatively next to the field with a label. Math Entry fields feature highlighting of improper entry that can be expanded with a tooltip to describe the error found. Electronic Docs: No suggestions are provided.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: When optionally enabled, financial transactions can be reversed by contacting our support team, with contact information linked from the transaction confirmation page. Electronic Docs: No information is provided or processed that falls into these categories in the documentation.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Partially Supports Electronic Docs: Supports	Web: Accessing the platform via SAML or LTI protocols does not require separate authentication. Direct access relies on username and password knowledge. Electronic Docs: No authentication required.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Web: Partially Supports	Web: Optional inline "How Did I Do?" results lack an

Criteria	Conformance Level	Remarks and Explanations
Also applies to:	Electronic Docs: Supports	appropriate role indicator.
EN 301 549 Criteria		Electronic Docs: Status messages are not employed.
• 9.4.1.3 (Web)		
• 10.4.1.3 (Non-web document)		
• 11.4.1.3 (Open Functionality Software)		
 11.4.1.3 (Closed Software) – Does not apply 		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Legal Disclaimer

We endeavor to provide current and accurate information in this document. Nevertheless, errors and misprints may occur. Accordingly,

we reserve the right to correct or amend this document at any time. Should you encounter any inaccuracies or require further information, please contact support@digitaled.com.